

RESOLUTION 2020-6

A RESOLUTION OF THE MAYOR AND CITY COUNCIL OF THE CITY OF WISNER, NEBRASKA:

BE IT RESOLVED by the Mayor and City Council of the City of Wisner that DELINQUENT CUSTOMER SERVICE FEES shall be set as follows:

COLLECTION TRIP SERVICE FEE:

When a City of Wisner employee is sent to a customer's premises to collect or disconnect a delinquent utility bill, they shall be charged an additional \$25.00 as a service fee to cover labor and the special trip. Said amount, as well as the bill, is due at the time of the trip and must be paid or written arrangements made, or service shall be subject to disconnection. After three times of having a City of Wisner employee sent to a customer's premises to collect a delinquent utility bill, they shall be charged \$50.00 each time.

RECONNECTION SERVICE FEE:

When a City of Wisner employee disconnects a customer's utilities for nonpayment, they shall be charged a \$30.00 reconnection fee, if reconnected during the hours of 7:00 AM to 5:00 PM, Monday through Friday. This charge, as well as the delinquent bill, must be paid or written arrangements made, before service is disconnected.

RETURNED CHECK SERVICE FEE:

Receipt by the City of Wisner of a returned-check from a customer, will render the account unpaid. The City may attempt to contact the customer in person or by mail regarding the returned check and a service fee of \$30.00 will be assessed. If the returned check was used to satisfy a previously issued Disconnect Notice, that notice and its due date are restored. If the returned check was used to satisfy a Utility Deposit for a new account, utilities will be disconnected without notice.

NOW THEREFORE, IT IS HEREBY RESOLVED by the Mayor and City Council that Resolution 2020-6 be passed and approved this 4<sup>th</sup> day of May, 2020.

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Chad Dixon, Mayor

ATTEST:

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Stephanie James, City Clerk/Treasurer